

Francis Grove Surgery
Minutes of the Patient Participation Group Meeting
Tuesday 10th February 2015
18:30 – 20:00

Present

WP, LN, JA, AB, DK & DL

Guest

Liaison Manager from Kingston Hospital

Apologies

IP, KG, SP, RR, GB,

Minutes of the Last Meeting

Minutes of the last meeting were agreed with no corrections

Presentation from Kingston Hospital

The PPG welcomed the GP Liaison Manager from Kingston Hospital who came to tell us about the services provided by Kingston Hospital.

Kingston Hospital was the first acute trust in South West London to gain Foundation Trust status. They are in partnership with Royal Marsden Hospital, SWL Pathology and SWL Elective Orthopaedic Centre.

They have the largest maternity unit in South West London delivering 5,863 last year and they were rated as the "Best Maternity Service in London" by the Care Quality Commission.

In July 2014 they were the winners of the "Health Service Journal" patient safety award for Dementia Care. Boots Pharmacy opened in the outpatients department in September 2014 and in January 2015 the outcome of a patient survey they introduced a new food menu.

Services at Raynes Park Health Centre, Lambton Road Raynes Park

Kingston Hospital holds clinics in the Raynes Park Health Centre the following specialties and waiting times remain low at 6-8 weeks:

Pain Management	Colorectal Surgery	Dermatology	Diabetes
Fertility Clinic	Gastroenterology	Gynaecology	Maternity
Neurology	Ophthalmology	Cardiology	Urology
Respiratory	Orthopaedic	Plastic Surgery	Rheumatology
Vascular Surgery	Upper Gastrointestinal		

Diagnostic Services at Raynes Park Health Centre Lambton Road Raynes Park

Blood tests ECG Tests General Ultrasound Obstetrics Ultrasound

Patients will need a referral form from their GP

Private Patients

Kingston Hospital is also in Partnership with BMI Coombe. They have 22 patient bedrooms; other private services available are Physiotherapy and maternity.

Volunteers

Kingston Hospital has a large team of volunteers. All hospital volunteers are DBS (Disclosure and Barring Service) checked. Kingston Hospital is always pleased to welcome new volunteers. Some of the work which volunteers undertake is helping patients at meal times as "dining companions" sitting with patients who have dementia, "patient experience research"

Nelson Hospital Opening

The new and refurbished Nelson Hospital will be opening to the public on the 1st April 2015. There will be a phlebotomy service available to Merton residents from 1st April. Phlebotomy opening times will be made available to practice by mid March.

Voting Members

RR put forward the suggestion that husbands and wives should count as one membership and have one vote. It was agreed by the members present at the meeting not to take this forward as each person should have their own membership and have their own vote.

Name of the PPG

RR put forward the suggestion that the name Patient Participation Group should be changed to "Francis Grove Patient Group" as this would identify the group and it sound friendlier. This was agreed by the members present at the meeting.

Reporting template for end of year 31st March 2015

DK showed the group the template that has to be completed and approved by the Francis Grove Patient Group before the end of March. WP (Chair) has agreed to help if needed.

Next Meeting Tuesday 21st April 2015@ 18:30 – 20:00