

Attending for a blood test appointment at St George's University Hospital and Community blood clinics

Attendance after pre-booked appointments only



To provide a COVID-19 safe service with immediate effect, our blood test service is available as a **pre-booked service only**. We are moving to a new appointment booking service as of December 2023 so we can allow patients to book not only online, but also using an automated telephone booking line by calling **020 3376 8776**.

You will need to set up an account at <https://www.myappointments.online> or by scanning the QR code before booking your appointment.

Before attending, please ensure that you have either booked an appointment, or an appointment has been booked on your behalf. You will receive a confirmation email that your appointment has been booked.

Routine walk-in service is no longer available. Only patients with a same day appointment in an outpatient service, or those requiring an urgent same day blood test, can use the limited urgent walk-in service. For those without a booking, an appointment may be offered at the next available time slot for that day if available, or for another day. If an appointment is booked for the same day, you may be asked to go away and come back before your scheduled appointment time.

GP blood tests:

If your blood test was requested through your GP surgery, then you must attend with a blood form, or your blood test cannot be taken.

Outpatients:

If you have been asked to attend for a blood test by a hospital clinician then the blood tests **MUST** be requested electronically, or a form been given. If this is not done, your blood test cannot be taken.

The table below indicates where our adult services are located

| Sites | Opening times |
|-----------------------------------|--|
| St George's Outpatient Department | Mon to Fri: 07:45 – 4:45pm |
| St John's Therapy Centre | Mon to Thurs: 08:00 – 4:30pm Fri: 08:00 – 12:45pm & 13:30-16:15pm |
| Queen Mary's Hospital | Mon to Fri: 08:30 – 16:45pm |
| Nelson Health Centre | Mon to Fri: 08:30 – 19:30pm Sat: 0800 – 13:30pm |

What to expect when you arrive

When you arrive for your blood test, **you will need to check in** at <https://www.myappointments.online> , or by scanning the QR code below. You will be required to sit in the waiting room with appropriate infection control measures in place until it is your turn. You will be directed to the appropriate bay when the phlebotomist is ready.

For further information on where to get your blood test, please visit the following link on our website [https://www.Blood Testing Services - St George's University Hospitals NHS Foundation Trust \(stgeorges.nhs.uk\)](https://www.Blood Testing Services - St George's University Hospitals NHS Foundation Trust (stgeorges.nhs.uk))



Please scan the QR code for blood tests booking page.